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To: Polycold PFC-11xx Customer

Subject: End-of-Life Update, Polycold PFC-11xx Products

Date: April 01, 2013

As a valued Brooks Polycold customer, you have our commitment to provide you with the highest quality customer service, product support and technologically advanced products. We pride ourselves in being the leading manufacturer of cryochiller products, a goal that could not be achieved without customers like you.

Over the years, Polycold cryochiller products have become a standard within the industry for cryochiller applications. During this time it has become increasingly cost prohibitive to continue to design and replace end of life components from our suppliers. Therefore the introduction of a new platform was essential. Last year, Brooks released our new MaxCool products that are replacing the PFC-11xx product family. This year, the PFC-1102 and PFC-1101 will be discontinued. This document is intended to serve as an official End-of-Life notice for those products.

Brooks guarantees delivery of all PFC-11xx products with orders submitted by May 31, 2013. PFC-11xx product orders received after this date cannot be guaranteed and will be fulfilled on a first-come first serve basis depending on available capacity within the manufacturing pipeline as we transition to the MaxCool platform.

The PFC platform has served the industry well for over 30 years and the advancements of our MaxCool products will allow us to continue as the industry leader in cryochiller technology and systems.

Thank you for your continued support.

John Fitzgerald
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