

POLYCOLD BULLETIN

To: Our Valued Polycold Customers

Date: 28th Jan 2014

Subject: Product Life Extension for Polycold model PFC 1102HC and PFC 1101LT

Polycold manufacturer Brooks Automation has received feedback/request from customers to extend production of PFC 1102HC and PFC 1101LT systems – to support market demand of existing vacuum systems.

This Bulletin is intended to serve as an official notice for product life extension of PFC 1102HC & PFC 1101LT models.

- Brooks has extended the production facility in USA into second half of 2014. This will ensure continuing supply for your near term demand.
- Orders for models PFC 1102HC and PFC 1101LT received by 27th June 2014 will be guaranteed delivery.
- Orders received after 27th June 2014 will be fulfilled on a first-come-first-serve basis i.e. depending on availability

We hope this extension will allow adequate time for everyone to continue using and adapting the MaxCool Platform into latest and next generation vacuum tools.

We thank you for your continued support.

As a valued Polycold customer, you have our commitment to continue provide you with the highest quality customer service, product support, and technologically advanced products. This goal could not be achieved without customers like you.

Should you have any questions or require clarification on this announcement, please let us know.

Sincerely,



Loh, Kian Seng
Regional Sales Manager